

Ryan Untalan

ryanuntalan.com
untalan.ryan@gmail.com

Experience

Senior Product Designer, Providence Digital Innovation Group

Dec 2021 - Mar 2025

Designed a chatbot to help patients navigate their health system.
Increased appointment conversions by 110% and monthly active users by 318%.
Led design for the Providence app proactive engagement initiative.
Generated \$24M+ in revenue and drove 54% YoY growth in monthly active users.
Launched first eco-system partner integration for the Providence app.

Product Designer, Capstone Project with frog Design

Feb 2021 - Aug 2021

Designed a social platform that explores serendipitous moments of connection.
Built the design system, animated micro-interactions, and edited concept video.
Conducted a 10-week research study on the impact social media has on Gen Z.
Project was advised by the global design consultancy, frog Design.

Product Designer, Project Jupyter

Apr 2020 - Dec 2020

Designed the JupyterLab data editor extension (8000+ downloads).
Prototyped and shipped 14 data editing features.
Conducted heuristic evaluations, interviews, journey mapping, and usability tests.
Communicated design specifications to developers through GitHub.

UX Researcher, Everything Food

Mar 2020 - Jun 2020

Pioneered the research for the Buy EF Direct feature.
Formulated and executed 50 usability tests through the UserTesting platform.
Presented actionable product research findings to stakeholders.

Experience Designer, Camp PolyHacks

Apr 2019 - Mar 2020

Designed a 32-hour timeline of the entire hackathon experience.
Collaborated cross-functionally on coordinating a 200+ participant hackathon.
Organized design workshops, catering logistics, and feedback surveys.

Education

Masters in Human-Computer Interaction + Design

Class of 2021

University of Washington

Bachelors in Psychology

Class of 2020

California Polytechnic State University,
San Luis Obispo

GPA 3.96

Skills

Design

Figma
Principle
DaVinci Resolve
Photoshop
Illustrator

Research

Usability Testing
User Interviews
Heuristic Evaluations
Literature Review

Development

HTML/ CSS/ Sass
JavaScript
Python
Git
GitHub